

How to Book on The Desimators Tour

Where to book

In India

You can book to join us on this exciting Cricket & Australia tour of The Desimators in the following places/ways. Bookings are open till January 2, 2004. Extensions may be granted at the sole discretion of XSports Bangalore (XSB)

Booking Centres

Bangalore

1.XSports Bangalore
21/1, Aradhya Complex
Vani Vilas Road
Basavanagudi
Bangalore-560004
India
Tel: 91 80 31821485, 91 9845457797, 91 80 5120 4982, Telefax: 91 80 5120 4192,
Email: thedesimators@xsportsbangalore.com
Contact: Shankar Vishwanathan, S Balasubramaniam, Satish Viswanathan

Chennai

Please contact V Balaji at 91 9884044091

Your own trusted Travel Agent can book you on the Desimators Tour, please request your Travel Agent to contact us. However, all payments will need to be made to XSports Bangalore only. Since there is no additional cost to you, please take advantage of your own Travel Agent's service and advice.

In order to confirm your reservations on a definite basis, you would be required to complete the Booking form and pay the tour fee towards the cost of your tour.

You can also mail your booking form to:

XSports Bangalore
21/1, Aradhya Complex
Vani Vilas Road
Basavanagudi
Bangalore-560004
India

You also have the option of mailing your cheque payable to XSports Bangalore, at the above mentioned address along with the complete Booking Form

Booking & Deposits

You must complete and sign the official XSB Booking form enclosed in this brochure which gives the Booking Conditions of the Tour. Please complete one Booking form per individual/party. Along with the Booking form, please enclose the tour fee. All booking forms must be submitted at the locations mentioned in "Where to Book" or mailed to XSports Bangalore at the given address

All cheques must be made payable to XSports Bangalore. Cheques can be submitted in person at the stated locations in "Where to Book" or mailed to XSports Bangalore at the given address. Please take care to mention your cheque/payorder/DD number in the Booking Form.

Customers who are registered for third party transfers with HDFC Bank for Netbanking Payments can contact XSports Bangalore for further details. Please take care to tick the HDFC Bank Net Banking Payment Option Box in the Booking Form.

On payment of the tour fee in person, you will receive a temporary receipt from any of the offices/Agents named in "Where to Book" for the amount paid. Within a few days, you will receive the XSports Bangalore Provisional Confirmation Tour Note (PCTN) and an Official Receipt. The Provisional Confirmation Tour Note (PCTN) is a written confirmation of your Tour. However, it is not valid for travel on the Tour.

For those passengers who either mail their cheque/PO/DD, or wire transfer it, or pay through HDFC Bank Net Banking Facility, no temporary receipt will be issued. With a few days, you will receive the XSports Bangalore Provisional Confirmation Tour Note (PCTN) and an Official Receipt. The Provisional Confirmation Tour Note (PCTN) is a written confirmation of your Tour. However, it is not valid for travel on the Tour

Appropriate visa application forms and other forms (if needed) will be forwarded to you upon receipt of payments.

Bookings Made Overseas; USA, UK, Singapore, Others

For passengers booking from USA, UK, Singapore and other countries, payments will be accepted by wire transfer only. Please pay your tour fee and mail/fax your booking form duly filled and signed to:

XSports Bangalore
21/1, Aradhya Complex
Vani Vilas Road
Basavanagudi
Bangalore-560004
India
Fax No: 91 80 5120 4192

With a few days, you will receive the XSports Bangalore, Provisional Confirmation Tour Note (PCTN) and an Official Receipt. The Provisional Confirmation Tour Note (PCTN) is a written confirmation of your Tour. However, it is not valid for travel on the Tour.

NOTE: Passengers booking from USA, UK, Singapore & Other Countries will need to make their own flight and visa arrangements. Request for Payment of balance amount and eventual dispatch of Confirmation Tour Notes (CTNs) and vouchers will be undertaken after confirmation of visas & air-tickets.

Please give the instructions to your bankers in the following format for payment for non-refundable deposits and final payments:

Please remit (currency)_____ to HDFC Bank Mumbai Account Number _____ with Chase Manhattan Bank _____ (city) for further credit to account number_____ with HDFC Bank (Banashankari Branch, Bangalore), India. PLEASE CONTACT US FOR DETAILS ON ACCOUNT NUMBERS.

List of HDFC Bank Swift codes and Account Numbers

Please carry this information whenever you approach your bank abroad for transfer of funds

Currency	Receiving Bank	Swift Code	Account Number
USD	Chase Manhattan Bank, NEW YORK	CHASUS33	001-1-406717
USD	Wachovia Bank N A (Formerly known as First Union Bank)	PNBPUS3NYC	2.00019E+12
USD	Union Bank of California International, New York	BOFCUS33	91-244731-1121
USD	Bank of New York, New York	IRVTUS3N	8900330937
USD	Bank of New York, New York	IRVTUS3N	8900330937
USD	ABN AMRO Bank, American Express Bank, New York	ABNAUS33	574-0748188-41
GBP	Chase Manhattan Bank, London, UK	CHASGB2L	111-35191
GBP	Royal Bank of Scotland, London	RBOGB2L	10005149
GBP	Credit Lyonnais, Paris, France	CLRYFRPP	91000166306
GBP	Lloyds Bank, London, UK	LOYDGB22	1015444
JPY	Chase Manhattan Bank, Tokyo, Japan	CHASJPJT	01-42-453539
EUR	Chase Manhattan Bank, Frankfurt	CHASDEFX	6231602308
EUR	American Express Bank, Frankfurt	AEIBFRPP	18102010
EUR	ABN AMRO Bank, Frankfurt, Germany	ABNADEFF	07370005602675019EUR
EUR	Credit Lyonnais, Paris	CLRYFRPP	91000166369
AED	Emirates Bank International, Dubai, UAE	EBILAEAD	0004-808439-784
AUD	ANZ Melbourne, Australia	ANZBAU3M	56820400001
CAD	Bank of Nova Scotia, Canada	NOSCATT	5271202445 - 11
CHF	Union Bank Of Switzerland, Zurich, Switzerland	UBSWCHZH	02300000094169050000E
DKK	Nordea Bank, Copenhagen, Denmark	NDEADKKK	5000015611
HKD	Standard Chartered Bank, Hongkong	SCBLHKHH	44709406528
SEK	Nordbanken, Stockholm, Sweden	NBBKSESS	39527909511
SGD	Chase Manhattan Bank, Singapore	CHASSGSG	111874122

Visa & Travel Documents

It is your responsibility to hold valid Travel Documents including Passports and Visas. Please ensure that your Passport is valid for at least 6 months from the date of travel.

Our representatives named in "Where to Book" have the responsibility to process your visa applications. It would be best to check with our representatives mentioned in "Where to Book" for advice and information. Please ensure with them that your travel documents will be processed in time for your departure. Please arrange for all the supporting documents required by the respective visa authorities. We will inform you of the requirements after we receive your completed booking form. Passengers may need to visit the relevant visa issuing offices to attend personal interviews. Any expenditure on account of this will be borne separately and exclusively by the passengers.

All visa forms, supporting documents, passports have to be submitted to our representative for processing within 5 days of receiving the XSports Bangalore, Provisional Confirmation Tour Note (PCTN) and an Official Receipt.

Note: All issuances of visa will be at the sole discretion of the respective visa issuing authorities. XSports Bangalore, takes no responsibility or issues no undertaking with respect to securing a visa.

Confirmation Tour Note

Following the receipt of your visas, you will receive your XSports Bangalore Confirmation Tour Note (CTN). This Note will be valid for your Travel on the tour. Your Confirmation Tour Note (CTN) entitles you to travel on the Tour, and must be presented by you to the XSports Bangalore Tour Manager/Local Representative on the first day of the Tour. No services will be provided, if the Confirmation Tour Note is not in your possession.

Final tour documents consisting of itinerary, vouchers, air tickets, hotel list, baggage tags etc are dispatched from our offices approximately 10-15 days from date of departure.

Amendments

A Transfer from one Tour to another will be treated as a cancellation from one Tour and a fresh booking on another. Therefore Cancellation Charges will apply.

Cancellations

Our suppliers impose rigid cancellation norms. XSports Bangalore has no control over such norms and fees and cannot under any circumstance consider to make any exceptions to the norms/fees. All cancellations must be received by XSports Bangalore in writing; cancellation will be effective when the written notice is received at XSports Bangalore, 21/1, Aradhya Complex, Vani Vilas Road, Basavanagudi, Bangalore-560004, India.

As per the Booking Conditions of the Tour, the following cancellation charges will be levied:

Cancellation Charges per person

When a Cancellation is made	Charges
When a Cancellation is made 30 days prior to the departure of the Tour	Rs 25000
Less than 30 days prior to departure of the Tour	100% of the Tour Cost
No Show	100% of Tour cost

XSports Bangalore cannot assume responsibility for any additional cost or any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through XSports Bangalore.

Refunds

Refunds (if any) for amendments and / or cancellations will be paid directly to you by XSports Bangalore. It would take at least 30 days to process refunds.

There is no refund payable for any Unutilised Services (e.g., Meals, Entrance Fees, Optional Tours, Hotels, and Cruises etc).

BROCHURE ACCURACY

All Information given in this brochure is based on the information available at the time of publication. We reserve the right to change any brochure information before or after your booking the tour due to any events beyond our control. In case we are aware of any changes sufficiently in advance we will notify you at the time of booking, otherwise our Tour Manager or Local Representative will inform you of the changes.

Meals

We reserve the right to change the meal arrangement if circumstances make it necessary to do so, the meals are pre-set and a choice of menu is not available. Meals/cocktails/functions for each tour are included as stated on itinerary. Special meals and entertainment are included as shown in the itinerary. In some rare instances, a meal may not be of a standard expected, particularly in remote areas.

Hotels

The hotels provide rooms with private bath or shower. We reserve the right to substitute hotels on the tour with hotels of similar standard. Triple rooms are usually no larger than twin rooms, and the third bed is often a rollaway cot put in a twin bedded room for the night. Only a maximum of 3 persons are allowed in a Room.

Accommodation for child below 12 years of age

It is expressed and given to understand that a child below 12 years of age who is booked on the tour paying the special rate without a bed will not be provided with a bed in the hotel while on the tour under any circumstances.

In case the tour participant makes any changes in their rooming while on the tour, the company shall not make any refunds or pay any compensation to them. In case the Tour participant decides to make any change in the rooming while on the tour subject to availability, then they shall be bound to pay additional amount charged to them by the concerned Hotel directly to the Hotel.

Airline Clause

The airlines used in conjunction with tours and holidays featured in this brochure are not to be held responsible for any act, omission or event during the time passenger/s is not/are not onboard their aircraft. The passenger tickets in use by the airline, when issued, shall constitute the sole contract between the airline and passenger/s. Airfares, where used, are current at the time of printing of this brochure (December 2003) and are subject to change without notice. **Optional Tours**

The payment for the Optional Excursions has to be made in addition to the tour prices as mentioned in the itinerary.

Safe Deposit Lockers

Safe Deposit Lockers are available in most hotels. You are advised to keep your valuables in the safe deposit lockers, at the time of check-in and not in your hotel rooms.

Currency and travellers cheques

We suggest you take your holiday spending money in Australian dollars partly in cash & travellers cheques. Both are best ordered by your Bank / Foreign Exchange dealers at least a week before departure. We have an arrangement with Excelsior Travels to offer you competitive rates. Travellers cheques are by far the safest way to carry money as they are easily encashed for a small service fee and can be replaced, if they are stolen or lost, provided you have the lost travellers cheque numbers and the counterfoil.

Personal Loans for the Trip

Please contact XSports Bangalore if you should wish to avail of personal loans for this trip. However, you may at your discretion choose any bank/lender for such loans.

Holiday Insurance

It is a condition of Booking that you take out a Holiday Insurance. You may contact Excelsior Travels for competitive rates.

ITINERARY CHANGES

We may often operate more than one coach per departure date. For the comfort and convenience of our passengers we will sometimes reverse the direction, or slightly amend the itinerary. We will try to advise you of these amendments, prior to the start of the tour or on tour.

Coach / Sitting

We use air conditioned / aircooled luxury coaches. We have found it fair to operate daily seat rotation on board our coach, so no seat numbers are allocated. If you are carrying any high value items on the coach, we advise you not to leave them behind when you leave the coach.

Emergency Washrooms, if present on the coach, is not to be used in lieu of the rest rooms at our frequent comfort stops.

Tipping

Tipping is a way of life in Australia, hence it is mandatory to tip the coach driver / porters / waiters / guides / tour managers etc. Hence you would be required to pay AUS \$ 2 on an average per day.

Baggage

As portage is not included in the Tour price and due to limited space for baggage in the coach we request each passenger to carry one suitcase and one carry-on per person. The single suit case bag should have dimensions not exceeding 30" x 18" x 10" and weight not exceeding 20 kg.